



Damage Waiver Guide

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We understand that even in the capable care of a driving instructor who takes pride in their working vehicle, small accidents can happen that result in cosmetic damage which must be repaired.

The most difficult part of a vehicle return is discussing this damage and the repair costs, which is why we offer an optional damage waiver to all new customers.

How It Works

By signing up to the Damage Waiver option, you will pay an additional amount (factored into your weekly rental) until the end of your current vehicle's contract rental with us.

At the end of your contract, once the vehicle is inspected and a full damage report produced, we will cover up to the amount stated on your contract or damage waiver amendment toward any cosmetic damage charges payable, not including alloy wheels.

This is typically up to a limit of £950 on a 1-year rental term, £1400 on a 2-year rental term, or £1750 on a 3-year rental term. Your agreed limit will be shown on your agreement.

In the majority of cases (as of 2024) this would cover the full amount, leaving nothing for you to pay. In the rare case that damage costs exceed your agreed limit, we may ask you to cover the difference.

What Is Covered?

To help you understand what could be covered by this waiver, here is a non-exhaustive list of types of repair charges covered:

- Minor Paint repairs and resprays
- Minor Panel dent repairs
- Minor Door mirror replacement
- Minor interior trim replacement
- Minor External bumper repair or replacement
- Headlights and signal lights replacement
- Glass replacement

The Damage Waiver Policy is intended to cover day-to-day wear and tear. It does not cover damage arising from accidents, or incidents where an object has caused significant damage. In such cases, you would need to make a claim through your insurance.

Further, here are some non-exhaustive examples of what is not covered:

- Mechanical damage to the engine, drivetrain, suspension, running gear, brakes etc.
- Damage to alloy wheels (this is sold separately)
- Damage to tyres
- Damage due to an accident as covered by insurance

